

FAQ

1.What difference between the various categories of Bungalow?

The main difference is the position. Paradise bungalows are within 30 paces from the water edge. Skyline have breathtaking sea views and Comfort are easily accessible to all amenities. Another substantial difference is that Paradise, apart from being equipped with tv, airconditioning and heating, also come with other benefits, for more details see the last page of our on-line price list or download the file found on the village section.

2.What are the beaches like?

We have our own equipped lido on a sandy beach with shallow water edge ideal for children. All around the peninsular there are many little rocky coves and sandy bays, (both inside and outside of our structure). Some are accessible only from the sea, others on foot, some are very reserved and all of them are quite beautiful.

3.How can we make a reservation?

Reservations can be made via post, fax or e-mail. First of all you will need to check the availability for the required dates by telephone during office hours, by sending an e-mail or by filling in the form on our Home Page. Following agreement we will then send you our reservation contract which must be counter signed in acceptance and sent to us together with the receipt of deposit. Otherwise we may send you a proposal of alternative dates, or category of Bungalow.

4.Can I reserve a specific number Bungalow or Camping space?

Yes, you may acquire the service by which the Bungalow or camping space of your choice will be kept for you on the day of your arrival. Otherwise any Bungalow of the category reserved will be assigned on arrival day, or any camping space after having communicated the correct dimensions of, tent, camper, caravan, car, minibus. You can check the updated price list on our web site.

5.At what time must we vacate the Bungalow on departure day and at what time may we take possession of the Bungalow on arrival day?

Bungalows must be vacated and left free of all objects and possessions within 9.30 am of departure day. Half an hour later, within 10.00 hrs, in the case of the Paradise category. On arrival day Bungalows are assigned before 17.00 hrs, in accordance with the conditions of sale to allow time for the staff to make all the change overs of the day. Only Paradise Bungalows are assigned before 15.00 hrs.

6.Can we pay the balance due on arrival, or must we pay before?

Yes, you may pay the balance of your reservation at check-in. Eventual extra costs accumulated during your stay (e.g. laundry coins, half board etc) can be paid for before departure. In the case of expected arrival after 20,00 hrs the balance must be paid before arrival and copy of receipt of payment must be sent with 24 hrs before arrival.

7.If I must cancel my reservation, or unexpectedly have to interrupt my holiday, do I get a reimbursement?

In the case that you delay the arrival date or anticipate departure date, for whatever reason, no reimbursement is made, in accordance with our general conditions of sale. In the case of cancellation on the part of the client, which must be communicated by recorded delivery at least 30 days before arrival date, our company will reimburse 50% of the deposit paid. After the aforesaid time limit, no reimbursement will be made.

8.Is there a reservation fee, as some structures require?

No, there is no booking fee and our price list is transparent. Prices even include final cleaning in the case of a minimum stay of 2 weeks in August and just one week a during the other months.

9.Are the special offers?

Sometimes yes. Check the section “Special Offers” for updates on promotions.

10.Is there a specific arrival day or minimum stay requirements?

No, please feel free to ask for the dates that you require and if they are free it is possible to make a reservation. There is no minimum stay, you can even come and visit for just a weekend of sport and relaxation.!

11.Can I bring my dog? Even if it is big?

Yes dogs are welcome, although they must be kept on a leash and not disturb other guests. Vaccination certificates are obligatory.

12.Do you have a doctor?

We are equipped for minor problems, whilst there is a First Aid surgery just a few kilometres from the village. If necessary the doctor will come to the village.

13.Is fishing allowed in the area?

Yes but, it is advisable to verify details of regulations regarding the period on arrival.

We are only a short distance from the Nature Reserve Archipelago of La Maddalena, where fishing is not allowed.

14.Is it true that we may see tortoises?

Yes, absolutely but it is prohibited to touch or disturb them. There are heavy fines for interfering with protected species.

15.Can we camp in the shade?

We have some camping pitches for igloo tents in the complete shade of juniper and eucalyptus trees. Other spaces are in half shade of the typical mediterranean vegetation which covers the peninsula. An important characteristic of this site is the constant refreshing breeze and the lack of humidity, typical of other areas.

16.Can we reserve Full or Half Board?

Yes. You can reserve a full or half board package but it is also possible to acquire the service on arrival day. Obviously the package, whether half or full board, is for the entire period of your stay.