



“SENZA PENSIERI”
service



The "SENZA PENSIERI" service extends the right to a refund of the amount paid in the event of a cancellation due to unforeseen circumstances at the time of conclusion of the booking determined by **Death or Illness and Injury** involving hospitalization of the reservation holder, his or her spouse / cohabiting partner, of his parents, siblings, children, in-laws, sons-in-law and daughters-in-law.

The service can be purchased with the following logic:

Stays with at least one day in July or August

At a cost of 150 euros, it is possible to purchase the "**Senza Pensieri**" **Plus** service which entitles you to a refund booked in the village of up to 3,000.00 euros for reasons related to Death or Illness / Accident with hospitalization.

At a cost of 60 euros, it is possible to purchase the **Standard "Senza Pensieri"** service which entitles you to a refund booked on the pitch of up to 1,000.00 euros for reasons related to Death or Illness / Accident with hospitalization.

Stays in periods other than July and August

At a cost of 65 euros, it is possible to purchase the "**Senza Pensieri**" **Plus** service which entitles you to a refund booked in the village of up to 1,500.00 euros for reasons related to Death or Illness / Accident with hospitalization.

At a cost of 30 euros, it is possible to purchase the **Standard "Senza Pensieri"** service which entitles you to a refund booked on the pitch of up to 500.00 euros for reasons related to Death or Illness / Accident with hospitalization.

Both services are available only when combined with a minimum stay of 7 nights and are not cumulative. It is excluded from the refund the purchase cost of the service and also the booking fee.

The refund will be made by bank transfer within 60 days from the date of communication of the customer after sending his IBAN.

BEHAVIOUR IN CASE OF ACCIDENT

In case of cancellation, you must immediately notify I GABBIANI Srl. If the cancellation is due to one of the reasons listed above, the Customer must:

1) inform in writing I GABBIANI Srl by sending an email with the subject "ANNULLAMENTO SENZA PENSIERI" to info@isoladegabbiani.it within 2 days from the event that caused the renunciation and by 1pm of the day before the stay start date specified in the contract,

2) document the event by sending a registered letter (at I GABBIANI srl Loc Porto Pollo snc 07020 Palau) or Pec (igabbiani@pecaruba.it) with the original copy of the medical certificate and all documents that can formally certify the event of death or illness / injury or that can confirm the impediment caused by Covid19. This must take place within 15 days from the date of the sent email.

There will be no refund, even partial, if the deadlines above are not strictly respected.

EXCLUSIONS

The service is not valid if you don't pay the due deposit and the cost of the present service when booking. The present service does not cover cancellations due to chronic, neuropsychiatric, nervous and mental diseases or from events known to the client at the time of subscription or in the previous 30 days.

There will be no refund related to costs of ferry and flight tickets even if finalized with our partners through us. Request the cancellation policies of each company.